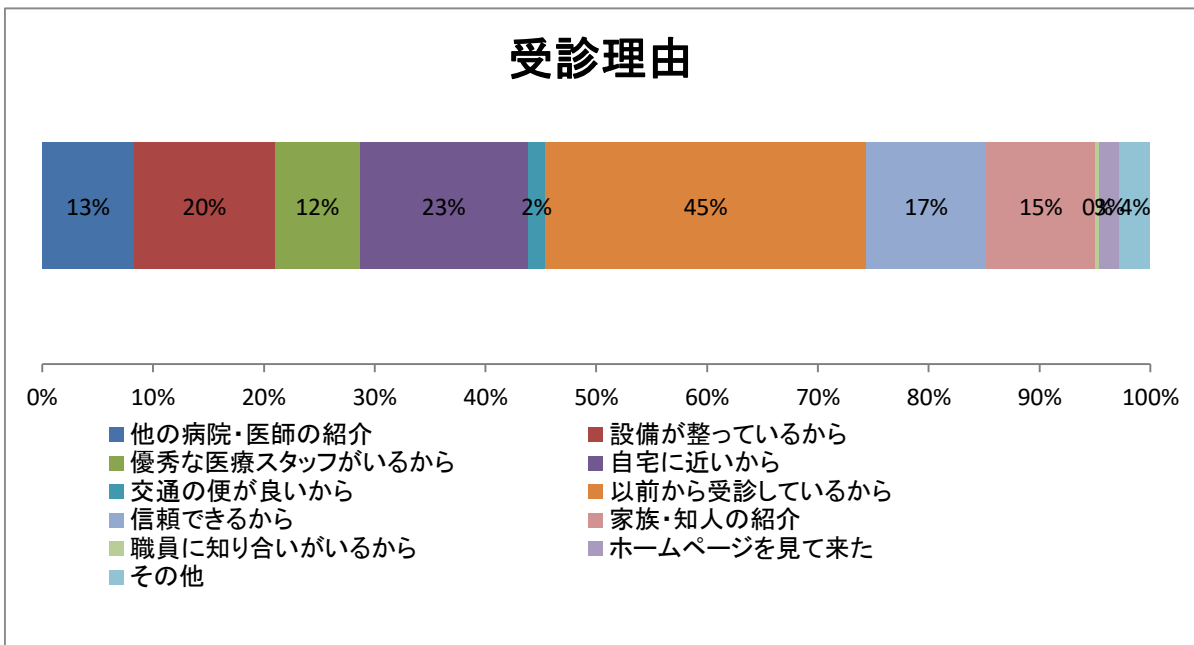
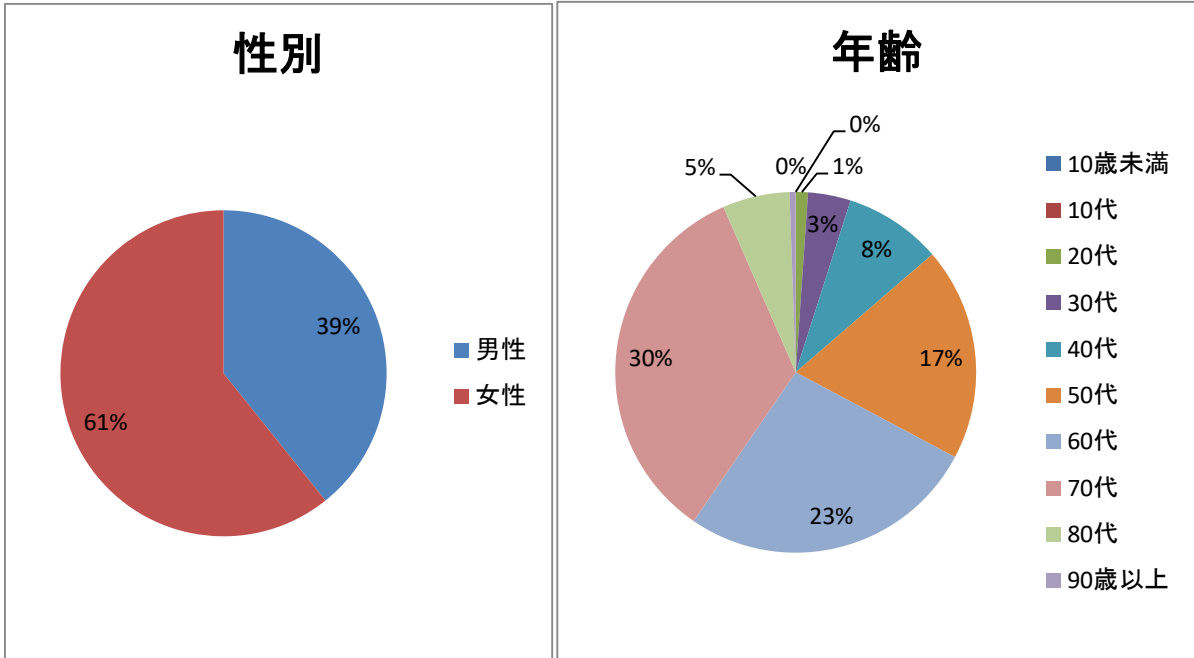
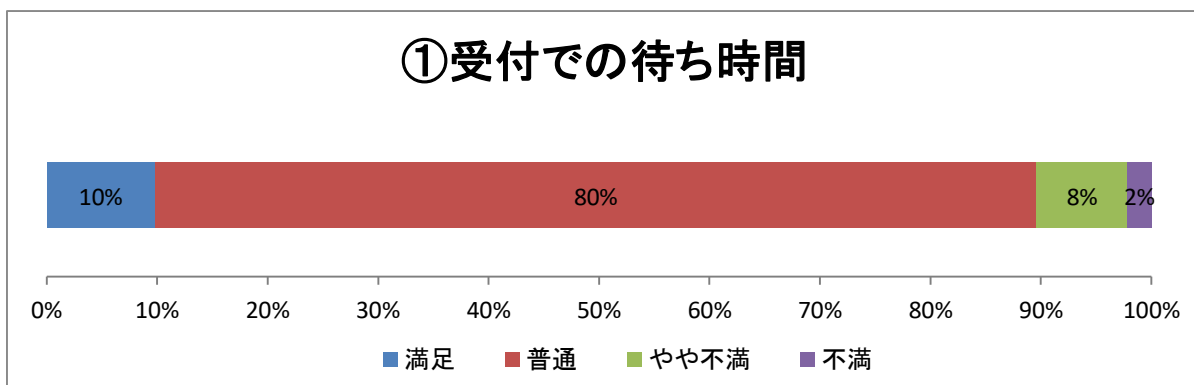


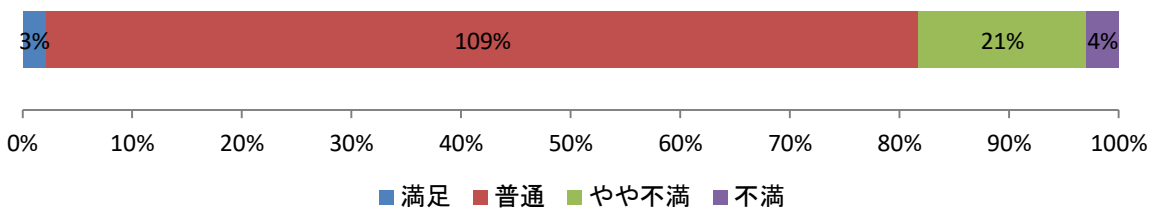
R4年11月 外来患者様満足度アンケート 集計結果



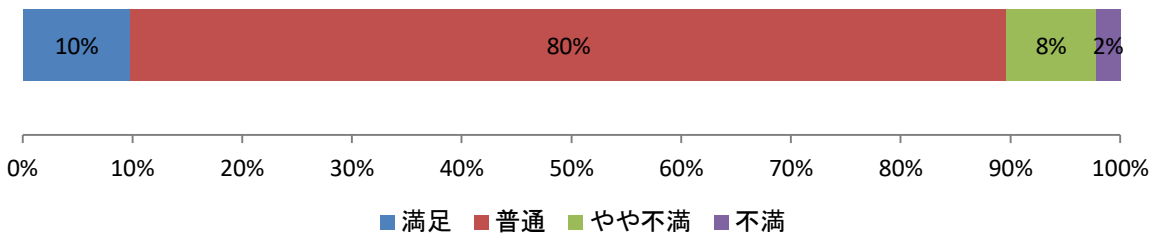
待ち時間の評価



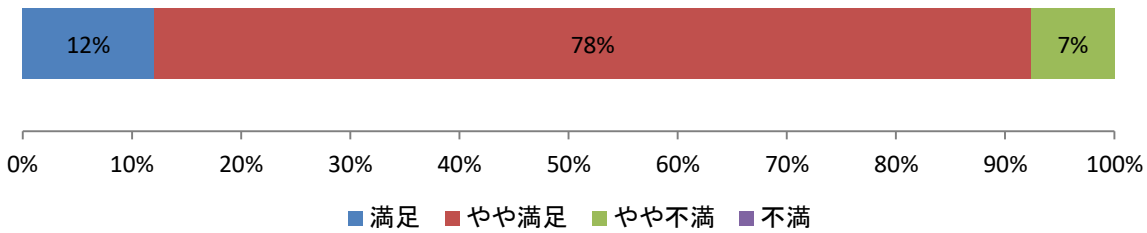
②診察室前での待ち時間



③検査での待ち時間

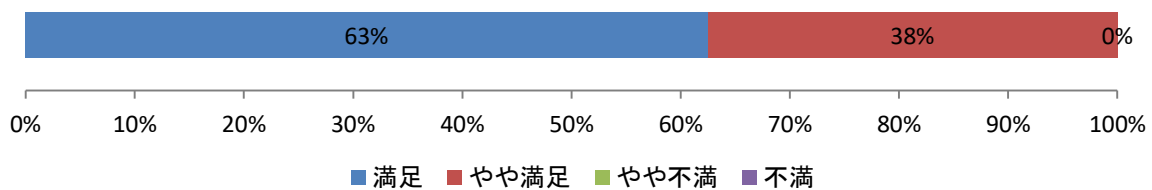


④会計前での待ち時間

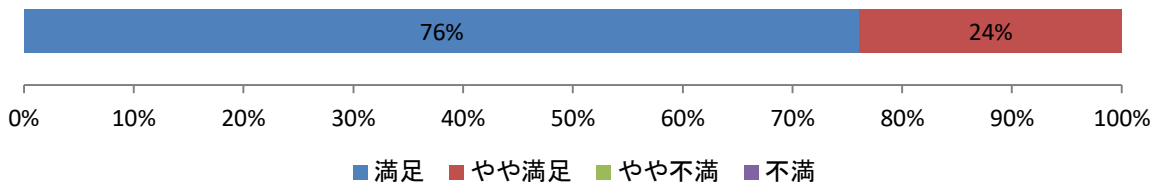


職員の評価

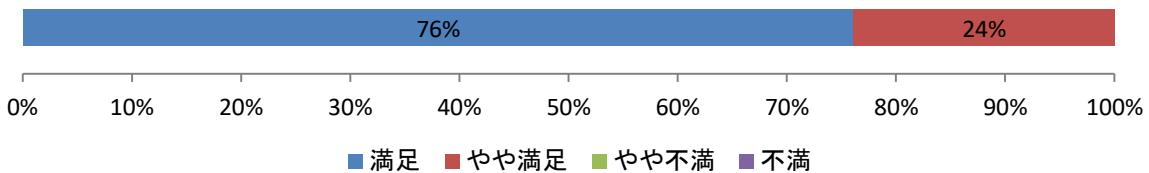
①態度、言葉遣い、身だしなみ



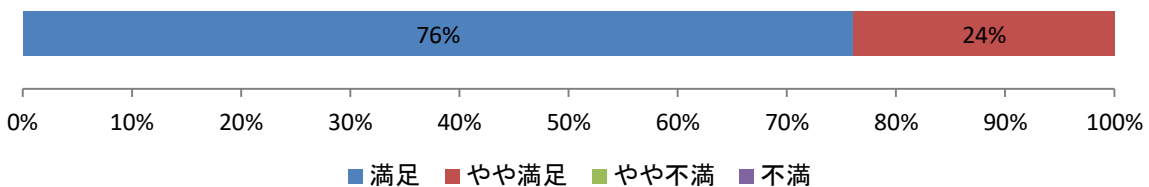
②受診手続きについての説明



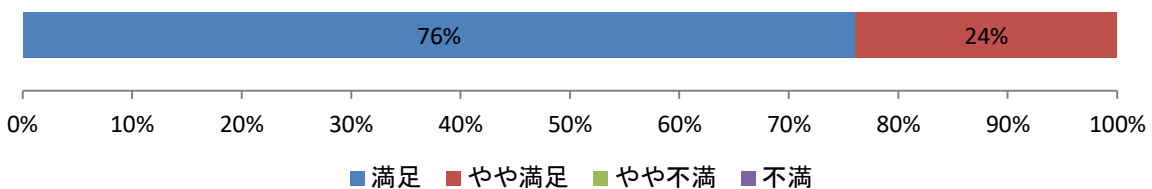
③検査や治療、症状の説明



④検査時の対応

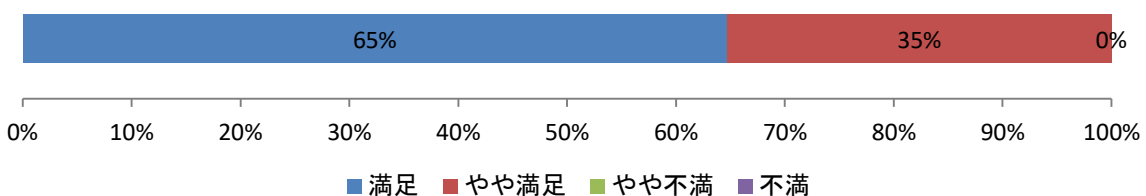


⑤患者様のプライバシー保護

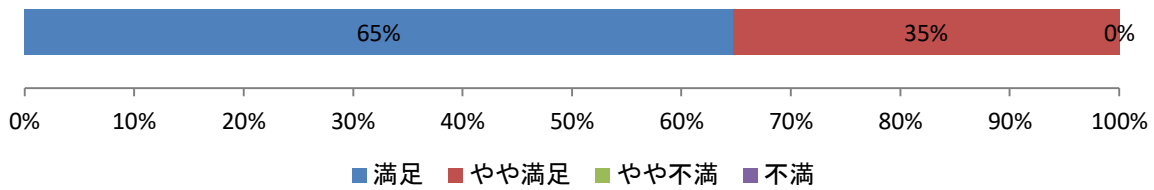


担当医師の評価

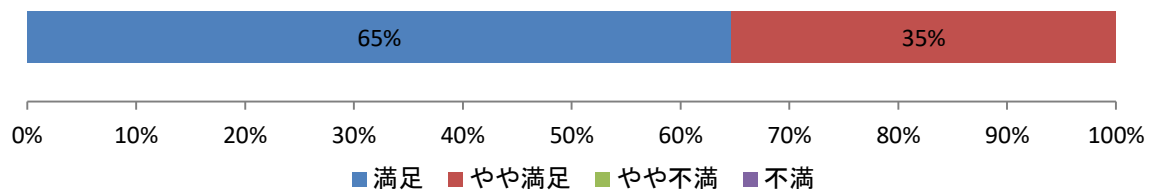
①態度、言葉遣い、身だしなみ



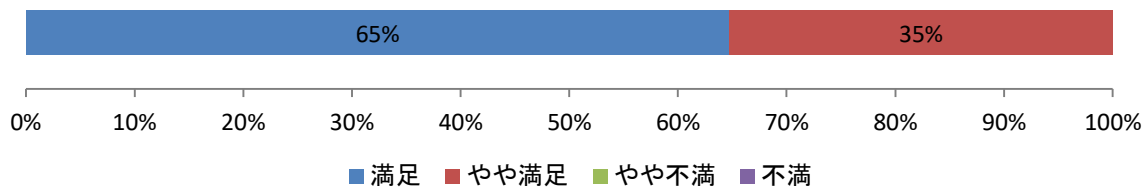
②検査や治療、症状の説明



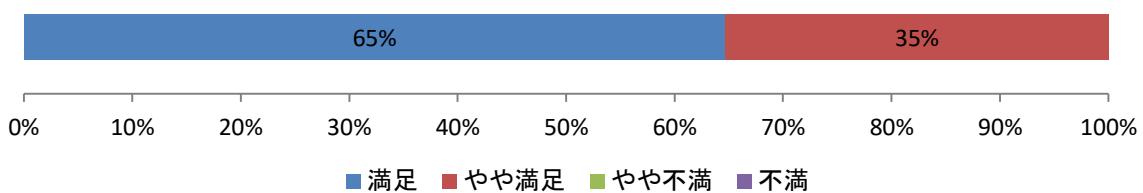
③検査や治療行為の応対



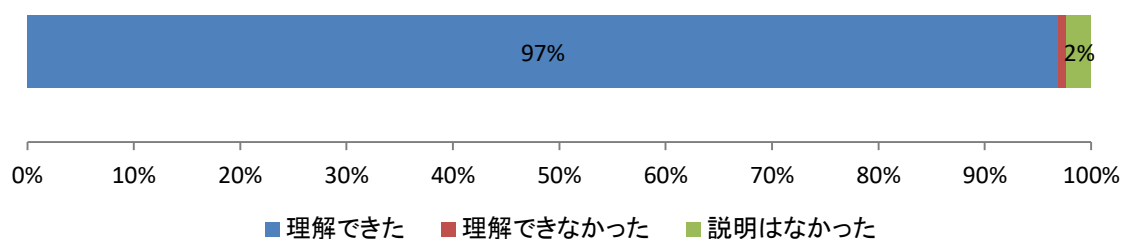
④日常療養生活についての説明



⑤患者様のプライバシー保護

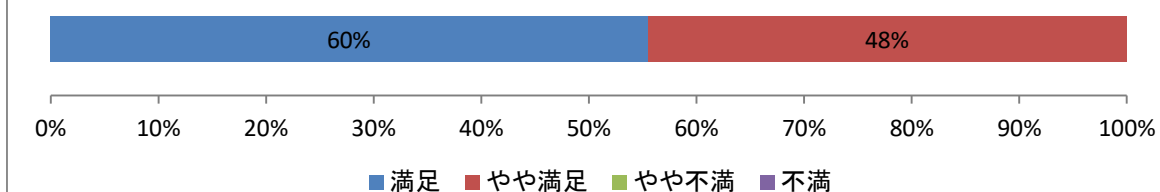


⑥医療方針に関する事前説明

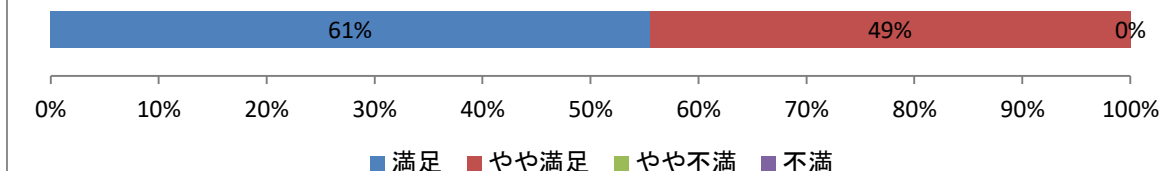


病院施設に対する評価

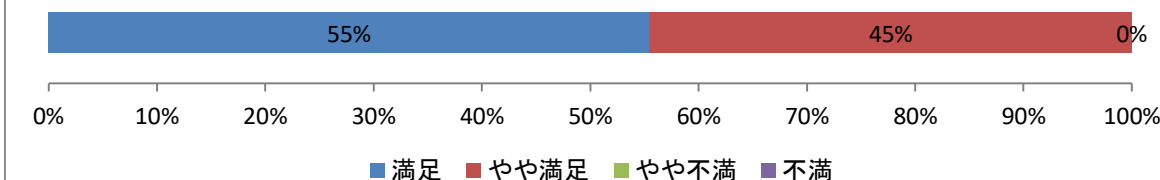
①病院全体の清潔感



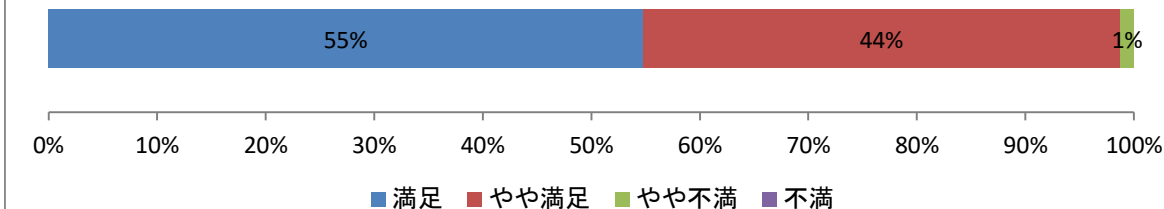
②トイレの清潔感



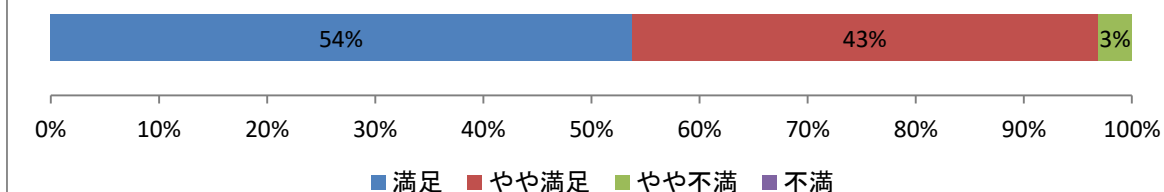
③案内・表示等の分かりやすさ



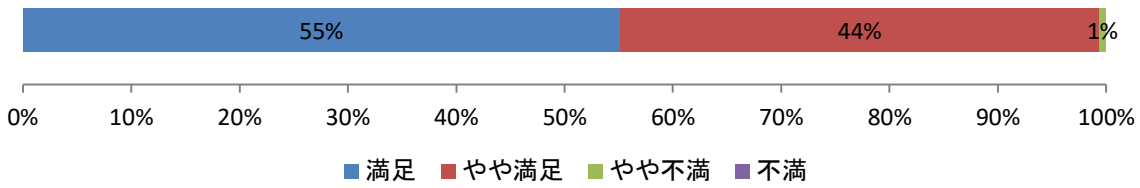
④院内の温度調節



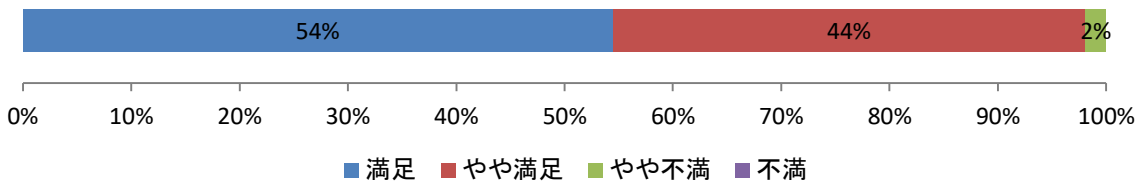
⑤待合室の雰囲気・広さ・椅子の数



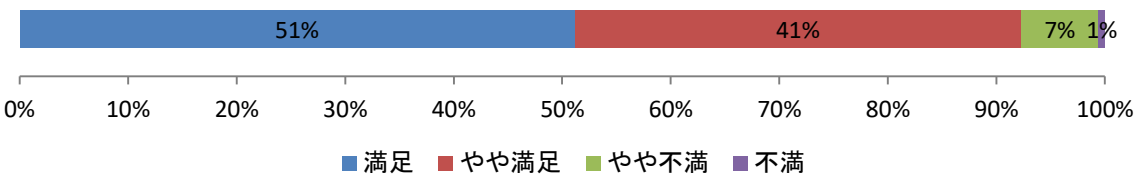
⑥防音設備の評価



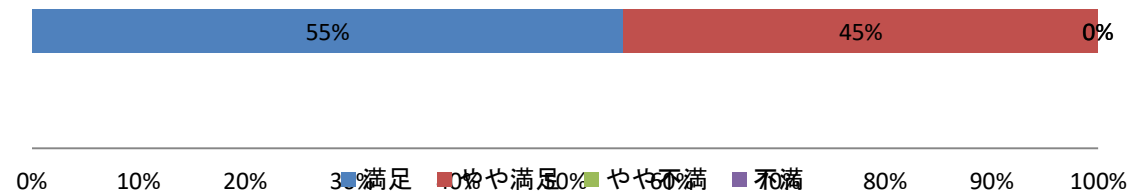
⑦駐車場の案内は分かりやすいか



⑧駐車場の車の止めやすさ



⑨コロナウイルス感染症対策



今後受診が必要な場合、当院へ再来院するか

